### How do Home and Community-Based Services (HCBS) help children/youth and families/caregivers?

#### **Children's HCBS:**

- Are provided where children/youth and families are most comfortable — at home or in the community
- Support children/youth as they work toward goals and achievements
- Help children/youth be successful at home, in school, and in other environments
- Offer personal, flexible services to meet the health, mental health, substance use treatment and/or developmental needs of each child/youth



#### **Contact Health Home:**

Children/youth not enrolled in a Health Home care management program can call **518-473-5569** or email hhsc@health.ny.gov to get more information and/or enroll. To find a Health Home near you, refer to this website:

https://www.health.ny.gov/health\_care/medicaid/ program/medicaid\_health\_homes/hh\_map/index.htm



### **Contact C-YES:**

Children/youth not enrolled in Medicaid can call 1-833-333-CYES (1-833-333-2937) or TTY 1-888-329-1541 to get more information. More information is also on their website: https://nymedicaidchoice.com/connecting-children-home-and-community-based-services

To find out more about Children's Home and Community-Based Services, contact your healthcare provider, Health Home care manager, Medicaid Managed Care Plan, County SPOA, or the Children and Youth Evaluation Service.

### **NYS CHILDREN'S MEDICAID**

## Home and Community Based Services (HCBS)

Information for Children/Youth and Families

**Finding the Right Care Manager** 





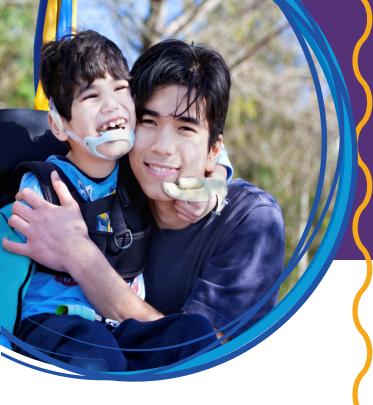
Department of Health

Office of Mental Health

Office of Addiction Services and Supports

Office for People With Developmental Disabilities

Office of Children and Family Services



### Welcome to the New York State Children's Waiver

- Participation in the Children's Waiver requires care management provided by Health Home or the Children and Youth Evaluation Service.
- Care management is necessary to coordinate services and provide communication with the child/youth, family, service providers, and collateral contacts. Care managers also develop and maintain a Plan of Care.

Note: Participants who are wavier eligible through "Family of One" Medicaid Budgeting, and receiving only care management as the required monthly HCBS, must be enrolled in Health Home Serving Children.

## Home and Community Based Services (HCBS)

# Choosing the Right Care Management



### What is Health Home Serving Children?

- Health Home is an optional care management program.
- Participants already enrolled in Health Home can speak to their current care manager regarding HCBS and other services.
- Health Home conducts HCBS eligibility if requested or needed.

#### **Benefits of a Health Home Care Manager:**

- Provides comprehensive coordination for all services, including HCBS.
- Develops and maintains the Plan of Care for all services, including HCBS.
- Conducts monthly check-ins.
- Finds and secures needed services, not just HCBS.
- Works with Managed Care Plans and provider agencies to ensure quality services and outcomes.

### What is Children and Youth Evaluation Service (C-YES)?

- C-YES provides care coordination for participants who do not choose Health Home and are not enrolled in a Medicaid Managed Care Plan.
- C-YES works with children/youth and families when services are needed and they are not already enrolled or eligible for Medicaid.
- C-YES conducts HCBS eligibility for participants referred to them.

#### **Benefits of a C-YES Care Coordinator:**

- Provides care coordination for only HCBS.
- Works with the care manager at the Managed Care Plan (for enrolled members) to develop and maintain the Plan of Care for HCBS only.
- Conducts quarterly check-ins.
- Provides information and can make linkages to resources for other needs.

