

Managed Long Term Care Plans

To learn if there were any changes made to this list after August 5, 2022, visit nymedicaidchoice.com

These are the three different types of Plans that you can join.

All Plans provide home care and other long term care services



MLTC Medicaid Plan:

You keep seeing your Medicare doctors.



Medicaid Advantage Plus: Also provides Medicare services. You must also join the plan’s Medicare Advantage Product.



Program of All-Inclusive Care For the Elderly (PACE):

Also provides Medicare services. Many services are offered at day centers-clinics.

MLTC Medicaid Plans

	Contact	Service Area
Aetna Better Health	1-855-456-9126 TTY: 711 www.aetnabetterhealth.com	Bronx, Brooklyn, Manhattan, Queens
ArchCare Community Life	1-855-467-9351 TTY: 711 www.archcare.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Centers Plan for Healthy Living	1-855-270-1600 TTY: 1-800-421-1220 www.centersplan.com	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Empire BlueCross BlueShield HealthPlus	1-800-950-7679 TTY: 711 https://mss.empireblue.com/ny/benefits/mltc-benefits.html	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Extended MLTC	1-855-299-6492 TTY: 711 www.extendedmltc.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Fidelis Care at Home	1-800-688-7422 TTY: 711 www.fideliscare.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
HomeFirst, a product of Elderplan	1-877-771-1119 TTY: 711 www.homefirst.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island



Questions?

1-888-401-MLTC or 1-888-401-6582
(TTY: 1-888-329-1541)

New York Medicaid Choice

MLTC Medicaid Plans

	Contact	Service Area
MetroPlus Managed Long Term Care	1-855-355-6582 TTY: 1-800-881-2812 www.metroplus.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Montefiore Diamond Care	1-855-556-6683 TTY: 711 www.montefiore.org/ diamond-care	Bronx
RiverSpring at Home	1-800-370-3600 TTY: 1-866-236-5800 www.riverspringathome.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Senior Health Partners A Healthfirst Company	1-800-633-9717 TTY: 1-888-542-3821 www.shpny.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Senior Whole Health of New York MLTC	1-877-353-0185 TTY: 711 www.seniorwholehealth.com	Bronx, Brooklyn, Manhattan, Queens
VillageCareMAX	1-800-469-6292 TTY: 711 www.villagecaremax.org	Bronx, Brooklyn, Manhattan, Queens
VNSNY CHOICE Managed Long Term Care	1-888-867-6555 TTY: 711 www.vnsnychoice.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island

Medicaid Advantage Plus

	Contact	Service Area
AgeWell New York MAP	1-866-237-3210 TTY: 1-800-662-1220 www.agewellnewyork.com	Bronx, Brooklyn, Manhattan, Queens
Centers Plan for Medicaid Advantage Plus	1-833-274-5627 TTY: 1-800-421-1220 https://centershealthcare.com/ centersplan/plans/map_plan	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Elderplan, Inc.	1-866-386-9437 TTY: 711 www.elderplan.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island



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Medicaid Advantage Plus

	Contact	Service Area
Empire MediBlue HealthPlus Dual Plus (HMO D-SNP)	1-800-950-7679 TTY: 711 https://mss.empireblue.com/ny/benefits/map-benefits.html	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Fidelis Medicaid Advantage Plus	1-800-688-7422 TTY: 711 www.fideliscare.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Hamaspik Medicare Choice	1-833-426-2774 TTY: 711 www.hamaspik.com	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Healthfirst CompleteCare	1-888-260-1010 TTY: 1-888-542-3821 www.healthfirstny.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
MetroPlusHealth UltraCare Plan	1-866-986-0356 TTY: 711 www.metroplus.org/plans/medicare/ultra-care	Bronx, Brooklyn, Manhattan, Queens, Staten Island
RiverSpring MAP	1-800-362-2266 TTY: 711 www.RiverSpringHealthPlans.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Senior Whole Health of New York MAP	1-877-353-0185 TTY: 711 www.seniorwholehealth.com	Bronx, Brooklyn, Manhattan, Queens
VillageCareMAX - MAP	1-800-469-6292 TTY: 711 www.villagecaremax.org	Bronx, Brooklyn, Manhattan, Queens
VNSNY CHOICE Total	1-866-597-6674 TTY: 711 www.vnsnychoice.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island



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Program of All Inclusive Care for the Elderly (PACE)

	Contact	Service Area
ArchCare Senior Life	1-866-263-9083 TTY: 1-800-662-1220 www.archcareseniorlife.org	Bronx, Manhattan, Staten Island
CenterLight Healthcare, Inc	1-833-252-2737 TTY: 711 www.centerlight.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island



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Here are some of the Medicaid long term care services provided by Managed Long Term Care Plans. Medicaid Advantage Plus and Program of All-Inclusive Care for the Elderly (PACE) also cover Medicare services.

Care Inside Your Home

Health Services at Your Home

- Nurses
- Home Health Aides
- Physical Therapy

Personal Care

- Help with bathing, dressing, and grocery shopping

Consumer Directed Personal Assistance Services

Social and Environmental Support

- Home delivered meals
- Personal emergency response services
- House modifications

Supplies and Equipment

- Eyeglasses, Hearing Aids
- Wheelchairs and other support
- Prostheses and Orthotics (medical devices, like artificial arms and legs)

Care Outside Your Home

Adult Day Health Care

Social Day Care

Nursing Home Care

Specialty Health

- Audiology
- Dental Services
- Optometry
- Podiatry
- Physical, Occupational Therapy

Transportation

- Van/Car services to medical appointments
- Ambulettes



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