

Western Region **Managed Long Term Care Plans**

To learn if there were any changes made to this list after December 1, 2019, visit nymedicaidchoice.com

These are the three different types of Plans that you can join. All Plans provide home care and other long term care services.



MLTC Medicaid Plan:

You keep seeing your Medicare doctors.



Medicaid Advantage Plus:

Also provides Medicare services. You must also join the plan's Medicare Advantage Product.



Program of All-Inclusive Care For the Elderly (PACE):

Also provides Medicare services. Many services are offered at day centers-clinics.

MLTC Medicaid Plans

	Contact	Service Area
Centers Plan for Healthy Living	1-855-270-1600 TTY: 1-800-421-1220 www.centersplan.com	Erie, Niagara
Elderwood Health Plan	1-866-843-7526 TTY: 711 ElderwoodHealthPlan.com	Erie, Genesee, Monroe, Niagara, Orleans, Wyoming
Fallon Health Weinberg	1-866-882-8185 TTY: 711 www.fallonweinberg.org	Erie, Niagara
Fidelis Care at Home	1-800-688-7422 TTY: 711 www.fideliscare.org	Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates
iCircle Care	1-844-424-7253 TTY: 711 www.icirclecarecny.org	Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates
Kalos Health	1-800-894-2464 TTY: 1-800-662-1220 www.KalosHealth.org	Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans
Nascentia Health Options	1-888-477-4663 TTY: 711 www.NascentiaHealthOptions.org	Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates
VNSNY CHOICE Managed Long Term Care	1-888-867-6555 TTY: 711 www.vnsnyChoice.org	Erie, Monroe
WellCare Advocate MLTC	1-877-395-4282 TTY: 1-877-247-6272 www.wellcare.com/en/New-York/Members/Medicaid-Plans/WellCare-Advocate-Managed-Long-Term-Care	Erie

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Medicaid Advantage Plus

There are no Medicaid Advantage Plus Plans available at this time.



Program of All Inclusive Care for the Elderly (PACE)

	Contact	Service Area
Catholic Health Life	1-855-671-3341 TTY: 1-716-819-5084 www.chsbuffalo.org/life	Erie
Complete Senior Care	1-888-303-4333 TTY: 1-800-662-1220 www.completeseniorcare.org	Niagara
ElderONE - Rochester General Health System	1-855-457-4636 TTY: 1-800-662-1220 www.elderone.org	Monroe, Ontario, Wayne
Fallon Health Weinberg - PACE	1-855-665-1113 TTY: 711 www.fallonweinberg.org	Erie
Total Senior Care	1-866-939-8613 TTY: 1-800-662-1220 www.totalseniorcare.org	Allegany, Cattaraugus, Chautauqua

Here are some of the long term care services covered by all the Plans. Medicaid Advantage Plus and Program of All-Inclusive Care for the Elderly (PACE) also cover Medicare services.



MLTC Medicaid Plan



Medicaid Advantage Plus



Program of All-Inclusive Care For the Elderly (PACE)

Care Inside Your Home

Health Services at Your Home

- Nurses
- Home Health Aides
- Physical Therapy

Personal Care

- Help with bathing, dressing, and grocery shopping

Consumer Directed Personal Assistance Services

Social and Environmental Support

- Home delivered meals
- Personal emergency response services
- House modifications

Supplies and Equipment

- Eyeglasses, Hearing Aids
- Wheelchairs and other support
- Prostheses and Orthotics (medical devices, like artificial arms and legs)

Care Outside Your Home

Adult Day Health Care

Social Day Care

Nursing Home Care

Specialty Health

- Audiology
- Dental Services
- Optometry
- Podiatry
- Physical, Occupational Therapy

Transportation

- Van/Car services to medical appointments
- Ambulettes



Questions?

1-888-401-MLTC or
1-888-401-6582
(TTY: 1-888-329-1541)

New York Medicaid Choice