

Health Plans *in Western New York*

Basic Services

All health plans provide the same physical health care services such as — doctor visits, hospital stays, emergency care, dental care, vision care, medications and other basic health care.

Other Services

Health plans provide mental health, substance use services and nursing home stays. Plans cover home and community-based services for members who are eligible for these services.

Doctors & Hospitals

Health plans work with a group of doctors, clinics, hospitals and other service providers. Our counselors can tell you if a health plan works with a doctor or other provider you see now.



Health Plan	Telephone Number	Service Area (County)
BlueCross BlueShield of Western NY bcbswny.com	1-866-231-0847 TTY 1-877-834-6918	Allegany Cattaraugus Erie Genesee Niagara Livingston Monroe Ontario Wayne Yates
Excellus BlueCross BlueShield excellusbcb.com	1-800-650-4359 TTY 1-800-662-1220	Allegany Cattaraugus Chemung Erie Genesee Livingston Monroe Niagara Ontario Schuyler Steuben Wayne Yates
Fidelis Care fideliscare.org	1-888-343-3547 TTY 711	Allegany Cattaraugus Chemung Erie Genesee Livingston Monroe Niagara Ontario Schuyler Steuben Wayne Yates

See more health plans listed on the back.

Questions?
¿Preguntas?
有問題嗎?
Вопросы?
Kesyon?

New York Medicaid Choice

Monday - Friday,
 8:30 am - 8:00 pm,
 Saturday, 10 am - 6 pm

1-800-505-5678

TTY callers:
 1-888-329-1541

www.nymedicaidchoice.com

New York Medicaid Choice is a program of the New York State Department of Health. *Helping New Yorkers with Medicaid select their health plan.*

To receive this information in large print, please call 1-800-505-5678.

Health Plans *in Western New York* (continued)

Health Plan	Telephone Number	Service Area (County)
Independent Health Association independenthealth.com	1-800-501-3439 TTY 1-888-357-9167	Erie
Molina Healthcare molinahealthcare.com	1-800-223-7242 TTY 1-800-662-1220	Allegany Cattaraugus Erie Genesee Livingston Monroe Ontario Wayne
MVP Health Plan, Inc. mvphealthcare.com	1-800-852-7826 TTY 1-800-662-1220	Genesee Livingston Monroe Ontario
UnitedHealthcare Community Plan uhccommunityplan.com	1-800-493-4647 TTY 1-800-662-1220	Chemung Erie Genesee Livingston Monroe Niagara Ontario Wayne Yates
Univera Healthcare MyHealth univerahealthcare.com	1-800-650-4359 TTY 1-800-662-1220	Erie



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