

# Health Plans *in Western New York*

## Basic Services

All health plans provide the same physical health care services such as - doctor visits, hospital stays, emergency care, dental care, vision care and other basic health care.

## Other Services

Health plans provide mental health, substance use services and nursing home stays. Plans cover home and community-based services for members who are eligible for these services.

## Doctors & Hospitals

Health plans work with a group of doctors, clinics, hospitals and other service providers. Our counselors can tell you if a health plan works with a doctor or other provider you see now.



Health Plan	Telephone Number	Service Area (County)
<b>Highmark Blue Cross Blue Shield of Western NY</b> bcbswny.com	1-866-231-0847 TTY 1-877-834-6918	Allegany Cattaraugus Erie Genesee Niagara Livingston Monroe Ontario Wayne Yates
<b>Excellus BlueCross BlueShield</b> excellusbcb.com	1-800-650-4359 TTY 1-800-662-1220	Allegany Cattaraugus Chemung Erie Genesee Livingston Monroe Niagara Ontario Schuyler Steuben Wayne Yates
<b>Fidelis Care</b> fideliscare.org	1-888-343-3547 TTY 711	Allegany Cattaraugus Chemung Erie Genesee Livingston Monroe Niagara Ontario Schuyler Steuben Wayne Yates

See more health plans listed on the back.

**Questions?**  
**¿ Preguntas?**  
**有問題嗎?**  
**Вопросы?**  
**Kesyon?**

## New York Medicaid Choice

Monday - Friday,  
8:30 am - 8:00 pm,  
Saturday, 10 am - 6 pm

**1-800-505-5678**

TTY callers:  
1-888-329-1541

[www.nymedicaidchoice.com](http://www.nymedicaidchoice.com)

New York Medicaid Choice is a program of the New York State Department of Health. *Helping New Yorkers with Medicaid select their health plan.*

To receive this information in large print, please call 1-800-505-5678.

# Health Plans *in Western New York* (continued)

Health Plan	Telephone Number	Service Area (County)
<b>Independent Health Association</b> independenthealth.com	1-800-501-3439 <b>TTY</b> 1-888-357-9167	<b>Erie</b>
<b>Molina Healthcare</b> molinahealthcare.com	1-800-223-7242 <b>TTY</b> 1-800-662-1220	<b>Allegany Cattaraugus Erie Genesee Livingston Monroe Ontario Wayne</b>
<b>MVP Health Plan, Inc.</b> mvphealthcare.com	1-800-852-7826 <b>TTY</b> 1-800-662-1220	<b>Genesee Livingston Monroe Ontario</b>
<b>UnitedHealthcare Community Plan</b> uhccommunityplan.com	1-800-493-4647 <b>TTY</b> 1-800-662-1220	<b>Chemung Erie Genesee Livingston Monroe Niagara Ontario Wayne Yates</b>
<b>Univera Healthcare MyHealth</b> univerahealthcare.com	1-800-650-4359 <b>TTY</b> 1-800-662-1220	<b>Erie</b>



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