

# Health Plans *in Western New York*

## Basic Services

All health plans provide the same physical health care services such as — doctor visits, hospital stays, emergency care, dental care, vision care, medications and other basic health care.

## Other Services

Health plans provide mental health, substance use services and nursing home stays. Plans cover home and community-based services for members who are eligible for these services.

## Doctors & Hospitals

Health plans work with a group of doctors, clinics, hospitals and other service providers. Our counselors can tell you if a health plan works with a doctor or other provider you see now.



Health Plan	Telephone Number	Service Area (County)
<b>BlueCross BlueShield of Western NY</b> bcbswny.com	1-866-231-0847 TTY 1-877-834-6918	<b>Allegany</b> <b>Erie</b> <b>Genesee</b> <b>Niagara</b>
<b>Excellus BlueCross BlueShield</b> excellusbcb.com	1-800-650-4359 TTY 1-800-662-1220	<b>Livingston</b> <b>Monroe</b> <b>Ontario</b> <b>Wayne</b> <b>Yates</b>
<b>Fidelis Care</b> fideliscare.org	1-888-343-3547 TTY 711	<b>Allegany</b> <b>Chemung</b> <b>Erie</b> <b>Genesee</b> <b>Livingston</b> <b>Monroe</b> <b>Niagara</b> <b>Ontario</b> <b>Schuyler</b> <b>Steuben</b> <b>Wayne</b> <b>Yates</b>

See more health plans listed on the back.

Questions?  
¿ Preguntas?  
有問題嗎?  
Вопросы?  
Kesyon?

## New York Medicaid Choice

Monday - Friday,  
8:30 am - 8:00 pm,  
Saturday, 10 am - 6 pm

**1-800-505-5678**

TTY callers:  
1-888-329-1541

[www.nymedicaidchoice.com](http://www.nymedicaidchoice.com)

New York Medicaid Choice is a program of the New York State Department of Health. *Helping New Yorkers with Medicaid select their health plan.*

To receive this information in large print, please call 1-800-505-5678.

# Health Plans *in Western New York* (continued)

Health Plan	Telephone Number	Service Area (County)
<b>Independent Health Association</b> independenthealth.com	1-800-501-3439 TTY 1-888-357-9167	<b>Erie</b>
<b>MVP Health Plan, Inc.</b> mvphealthcare.com	1-800-852-7826 TTY 1-800-662-1220	<b>Genesee Livingston Monroe Ontario</b>
<b>YourCare Health Plan</b> YourCare a Monroe Plan Company www.yourcarehealthplan.com	1-800-683-3781 TTY 1-585-256-8495	<b>Allegany Erie Monroe Ontario</b>
<b>UnitedHealthcare Community Plan</b> uhccommunityplan.com	1-800-493-4647 TTY 1-800-662-1220	<b>Chemung Erie Genesee Livingston Monroe Niagara Ontario Wayne Yates</b>
<b>Univera Healthcare MyHealth</b> univerahealthcare.com	1-800-650-4359 TTY 1-800-662-1220	<b>Erie</b>
<b>Wellcare of New York</b> wellcare.com	1-800-288-5441 TTY 1-877-247-6272	<b>Erie Niagara Schuyler Steuben</b>



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